



Privacy Policy

Last Updated: January 14th, 2025

Oasis Pest Solutions respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our family-owned pest control business. We comply with the Florida Information Protection Act (FIPA) and other applicable privacy laws in the state of Florida to ensure your information is handled responsibly and securely.

Information We Collect

We collect the following types of information to provide services and communicate with you effectively:

1. Personal Information:

- Name
- Address
- Email address
- Phone number
- Payment information (e.g., credit card details, billing address)

2. Service Information:

- Details about the pest control services requested or provided.
- Scheduling preferences and history.

How We Use Your Information

We collect and use your information for the following purposes:

1. To Provide Services:

- Schedule and deliver pest control services.
- Process payments and issue invoices.
- Communicate service updates, confirmations, and reminders.

2. To Contact Customers:

- Provide follow-up communications regarding services rendered.
- Respond to inquiries, requests, or complaints.

3. To Improve Our Services:

- Analyze customer feedback and service interactions to improve our offerings.

How We Share Your Information

Oasis Pest Solutions does not sell or share your personal information with other companies or individuals. However, we may share your information in the following limited circumstances:

1. Service Providers:
 - With trusted third parties who assist in providing services, such as payment processors or IT support.
2. Legal Compliance:
 - To comply with applicable laws, regulations, or legal processes, such as responding to court orders or subpoenas.

Data Retention

We retain your personal information for as long as you remain a customer of Oasis Pest Solutions. Once you are no longer a customer, we securely delete or anonymize your personal information unless required to retain it for legal or regulatory purposes.

Customer Rights

As a resident of Florida, you have the following rights regarding your personal information:

1. Right to Access:
 - You have the right to request access to the personal information we hold about you.
2. Right to Correction:
 - You may request corrections to your personal information if it is inaccurate or incomplete.
3. Right to Deletion:
 - You can request that we delete your personal information, subject to legal or contractual obligations.
4. Right to Opt-Out:
 - You can opt out of receiving marketing communications by contacting us directly or using the "unsubscribe" link in our emails.
5. Right to Data Portability:
 - You may request a copy of your personal information in a portable format.

To exercise any of these rights, please contact us using the details provided in the "Contact Us" section below.

Data Security:

We implement robust administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, or misuse. However, no system is entirely secure, and we cannot guarantee absolute security of your data.

Children's Privacy

Our services are not intended for individuals under 18 years of age. We do not knowingly collect personal information from children. If you believe that we have collected information from a child, please contact us immediately.

Third-Party Links

Our website or communications may include links to third-party websites. We are not responsible for the privacy practices of these websites and encourage you to review their privacy policies.

Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The updated policy will be posted on our website with the effective date clearly indicated.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us:

Oasis Pest Solutions
Phone: (407) 743-4748
Email: info@oasispestsolutions.com

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.